

Safety Alert Bulletin

10 April 2006

Rechargeable Battery Packs Sold with MAX Wireless Conference Phones Recalled for Burn Hazard

FOR IMMEDIATE RELEASE:

April 6, 2006

Release #06-134

Firm's Recall Hotline: (800) 283-5936

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908



WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: Rechargeable Battery Packs

Units: About 4,200

Importer: ClearOne Communications, of Salt Lake City, Utah

Hazard: These battery packs can short circuit, causing them to overheat and melt the protective plastic covering, posing a burn hazard to consumers.

Incidents/Injuries: ClearOne Communications has received nine reports of incidents with the recalled battery packs. No injuries, fire or property damage have been reported.

Description: The battery is included as a power source for the MAX Wireless Conference Phone Models 910-158-001 and 910-158-070. The model number is located on the product ID label on the underside of the MAX Wireless Conference Phone Pod. The phone is black, six-sided and has a domed speaker in the center. "Clear One Max" is written on the top of the phone. The recalled battery pack is green and is located in the battery compartment on the underside of the Max phone pod. The recall involves the TWD rechargeable nickel metal hydride battery pack with model number TH-AA2200. The battery pack's model number "THAA2200," "TWD NI-MH Battery," and "7.2v AA2200mAH" are printed on the side of the battery. The battery pack is also sold separately.

Sold at: ClearOne Communications direct order desk, distributors, and dealers nationwide from April 2005 through December 2005 for between \$600 and \$1,000 (for the battery and phone) or about \$40 (for just the battery when sold separately).

Manufactured in: China

Remedy: Consumers should stop using these phones with recalled battery packs immediately and contact ClearOne Communications for a free replacement battery pack.

Consumer Contact: For additional information, contact ClearOne Communications at (800) 283-5936, select Option #5, between 7 a.m. and 6 p.m. MST, or visit the firm's Web site at: <http://www.clearone.com/support>
To view this recall online, please visit our website at: <https://www.cpsc.gov/cpscpub/prerel/prhtml/06/06134.html>



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